

# Chester and District Scouts Mobile Climbing Wall Information Pack

**Including T&Cs**

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**Scouts**  
Chester and District

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This document contains helpful information relating to Chester and District Scouts' mobile climbing wall. If you still have any questions after reading it, please contact our bookings team:

[bookings@chesterscouts.org.uk](mailto:bookings@chesterscouts.org.uk)

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# About the wall – FAQs

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## **Q1. Why did Chester Scouts purchase a mobile climbing wall?**

A. The climbing wall was purchased at the request of the District Youth Forum who told us that climbing was one of their favourite activities to do at Scouts. We hope the wall will be used for many years to provide young people with Skills for Life.

## **Q2. Who can use it?**

A. The wall can be hired by Scouts in Chester and District, Scouts and Guides from the surrounding areas, and other organisations at the discretion of our bookings team.

## **Q3. How do I book the wall?**

A. Contact [bookings@chesterscouts.org.uk](mailto:bookings@chesterscouts.org.uk) to book the wall. There is a booking form available on our website, or from our bookings team. Please email the completed form to our bookings team. Our team will be able to confirm availability, cost, and make you a provisional booking. Your booking will be confirmed on receipt of full payment or a 50% deposit.

## **Q4. What features and equipment are included?**

A. The wall has capacity for up to 5 climbers at one time. It comes with enough helmets, harnesses, ropes, and carabiners for 24 people, plus 6 mini harnesses and helmets. Please note the wall does not come with permit holders / instructors, unless you arrange otherwise with our bookings team.

The wall is 9m high and routes are set at varying difficulties. There are optional overhangs on each side for an added challenge.

It is also possible to run crate stacking off the wall if you have your own crates and risk assessment. We are not currently able to provide crates.

We will provide a risk assessment for the use of the wall. You may need to produce a risk assessment for the rest of your activity if our risk assessment does not cover all your requirements.

## **Q5. How does the wall work?**

A. The wall is telescopic and retracts into a compact trailer for transport. Please see our separate *Operating Procedures* document for details on how to use the wall properly. This will be emailed to you before your event.

The wall needs to be set up on a firm, level surface to ensure it works properly.

A 10m x 10m area is required to operate the wall safely.

# About the wall – FAQs (continued)

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## Q6. How much does it cost to hire the wall?

A. The climbing wall is expensive to maintain, and we aim to cover some of the costs by hiring the wall out. We have tried to keep the cost low and hope you agree that it represents good value for money.

	Evening hire	Day hire
Scout groups in Chester and District	£35	£50
Scouts outside Chester and District & Guides	Contact Us	£180
Other organisations	Not available	£180

## Q7. How is the wall transported?

A. Please contact our bookings team to arrange transport. You can either collect the wall from our site in Chester, or request that one of our volunteers delivers the wall for you.

Our preference is that you will collect the wall as delivery is dependent on volunteer availability and is charged to you at 45p/mile. The delivery charge is then paid to our volunteers to ensure they are not out of pocket.

If you choose to collect the wall, your driver will need a vehicle capable of towing 2,000kgs and the correct insurance and license to do so.

## Q7. What happens if something goes wrong with the wall?

A. Don't panic! Provided you follow our Conditions of Use and Operating Procedures, and use the wall properly, there is nothing to worry about. To protect our charity against damage and loss due to improper use, our Conditions of Use include a clause about loss suffered due to improper use. If you have any concerns about this, please contact our bookings team.

# Conditions of Use

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Please ensure you have read and understood these conditions before using the wall.

By hiring or using the wall and the associated equipment, you agree:

1. That the wall will only be operated in line with the *Operating Procedures* document provided by Chester and District Scouts.
2. That the equipment will not be used for any purpose other than climbing, abseiling, or crate stacking on our climbing wall.
3. That the wall will not be towed by anyone without the proper insurance, vehicle, and license. You are responsible for ensuring all statutory and legal requirements are met, but Chester and District Scouts reserve the right to check this. Our team can help if you are not sure. Please contact [bookings@chesterscouts.org.uk](mailto:bookings@chesterscouts.org.uk)
4. That the wall will not be set up or packed down by anyone who has not received training from Chester and District Scouts.
5. To ensure the wall and equipment are not left unattended during any one-day event. This is a condition of our insurance. If the wall is to be left at your event overnight, you must ensure the hitch lock and wheel clamps are fitted while the wall is not under direct supervision.
6. That adequate insurance will be in place for any activities using the wall and equipment. This does not include insurance of the wall itself, which is provided by Chester and District Scouts.
7. That the risk assessment provided by Chester and District Scouts will be adhered to at all times. Additional risks may need to be noted depending on the activity and your specific requirements.
8. To make good any damage or loss suffered by Chester and District Scouts due to the above conditions not being adhered to or other improper use or treatment of the wall or equipment.